



General Membership Meeting - Minutes

March 12, 2020 | 8:30-10:00 am | First United Methodist Church 225 East Duval Street

1. Welcome and Introductions – Dawn Gilman

- Dawn went around the room and everyone introduced themselves

2. STAR Program – Gateway Community Services, Gigi Follick

- Shared overview of program – services, treatment, recovery
- Outpatient community based program – can branch out to Clay and Nassau county, funded by SAMHSA
- Coming along side people – with individualized services, can help support families, network in the community, have already connected with Ability, Salvation Army, etc.
- Each person gets and individualized assessment
- Two full time counselors, Masters Level Clinicians using evidence-based therapy approaches
- SAMHSA’s four dimensions of recovery – health, home, purpose and community and work within the eight dimensions of wellness (emotional, spiritual, intellectual, physical, environmental, financial, occupational, and social)
- Happy to schedule a presentation
- Currently, hosting groups at Ability Housing
- Connect with Gigi, Star Program Manager to find out how they can help. Her phone number is 904.387.4661 Ext. 1096 or email gfollick@gatewaycommunity.com

3. Governance Board Update

- **Vote to Approve Governance Board Member Recommendations**
 - i. Nancy Eisele - LSF
 - ii. Bill Rodgers - VA
 - iii. Karen Tozzi - Health Department
 - iv. Thomas Daly - COJ
- Cindy Watson moved to put forward the slate of new members
- Gail Patin, seconded
- Sign of Aye to approve, all ayes, no nays
- **Vote to Revise Board Member Service, Governance Charter, top of page six**

- i. The members of the NORTHEAST FLORIDA Governing Board shall serve a two-year term, with a maximum of three consecutive terms allowed, with a one-year extension at the direction of the board and approval of member agencies. *The Full Governance Charter can be found at <https://changinghomelessness.org/resources/>*
- Cindy Watson put forward a recommendation to revise the charter as presented
- Lili High seconded the motion
- Gail Patin asked for clarification on Gov. charter language – is the current revision a one-time adjustment? Dawn shared that the charter did not include any language to extend board members, if needed. And this edit to the charter would allow for easier and more seamless transitions of members, today and in the future
- Sign Aye to approve – all ayes, No nays
- Vote on the extension for board members - Shannon Nazworth and Will Evans
Shannon Nazworth is the CEO of Ability Housing and Will Evans is with the City, both have extensive experience and knowledge of the CoC
- Lou Dougherty, Ability Housing, asked if the board members recommended for extension were aware of this vote. Dawn clarified, yes, the board members were informed
- Cindy Watson moved to put forward the extension for Shannon Nazworth and Will Evans. Gail Patin seconded the motion
- Sign of Aye to approve – all ayes, no nays

4. Collaborative Applicant Update

- Youth 100-Day Challenge
 - i. Dr. Laura Lane – recognized Challenge Team Leaders Cosmos and Heather– goal for the 100-Day Challenge “House 100 youth, 40% of whom are LGBTQA+ and/or survivors of human trafficking.” Only community to define goal in terms of trafficking.
 - ii. There are 13 partners that have identified 154 young adults. So far we have housed 8 so far and on track for 112 by day 100. If you’d like to come along on the journey email Hcoleman@changinghomelessness.org
 - iii. Set us up well for the 4/5th Rounds of the Youth Homelessness Demonstration Program
- Dawn shared a brief update of the Rapid Rehousing Training
 - i. As of today, planning on RRH training, could be modified if we have to we will adjust as needed
 - ii. Invited all agencies who offer RRH, learn how to do it better
 - iii. DV – HH, JASMYN, Sulzbacher, Catholic Charities, DV shelters who receive ESG funding. Kick-off meeting will be open to the public. If you offer RRH and you are not invited, let us know so we can include you
- COVID-19
 - i. Reviewing recommendations and responding as best we can
 - ii. Lots of good info being shared by HUD/CDC

iii. Questions to consider

1. Invitation for all CEOs/EDs/MHRC, coordinated Intake, outreach, drop-in center, emergency shelter, start with agencies seeing homeless
2. Homeless population is one of the most vulnerable populations and likely to be impacted by this virus
3. CHI's goal, as system of care, consistent messaging for clients and have a clear idea of what the protocols are
4. Need to identify what to do
5. First point of response – a standard information sheet, Clara White Mission shared info sheet, CDC has flyers with info on symptoms, providers serving clients following CDC/Health Department guidance – if clients answer yes, then go to Health Department
6. Most exposed are unsheltered population – cannot send them home. Period of waiting for results or tested positive and needs to isolate. At this time, no resources
7. Gail – what if someone tests positive for virus, what then? HUD/CDC recommends that person be put in isolation. Based on TB protocol, ways to set up shelter for lower transmission, feet to feet, six feet apart. Not ideal
8. Sent out three questions to staff – who needs accommodations
 - a. Affected by school closures/other services
 - b. Public transportation not available
 - c. Vulnerable or high-risk person in household
9. Do agencies need hand sanitizer, touchless thermometers?
10. Discussion about a shelter/community response protocol
11. Gail – concern for people in shelter, CDC suggests you bring food, staff will be impacted, how do we accommodate people with the virus? Cindy mentioned we need to have a conversation with the Health Department. The Health Department has guidance on their website, Michael B – refer their clients
12. Contact for the Health Department – need someone at the Shelter meeting, reached out to Karen T who referred us to someone else. Have about 1200 emergency beds, and 500+ unsheltered
13. What about the long-term effect? Working people may be housed, lose their jobs and don't get paid. What about the uptick in services?
14. We will publish info on our website. If someone walks in and they need to be tested, where do they go? And what about the staff? None of us work for agencies where we can shut down. Gail P. Prepare for the worst, and hope for the best. Cindy W. – we need to have good communication. We prepare and not panic. Encourage a community-wide conference call. Every Monday at 9

to share the latest updates. So anyone in the system – can hope on the call and get the info.

15. Department of Health can deploy nurses.

16. Most emergency shelters are in schools. Are there any others?

5. HMIS Lead Update

- Published on our website
 - i. HMIS Data Quality Plan
 - ii. HMIS Agency Manual & MOU
- Lou asked about the agency reports on Data Quality? Monique to get update from Charles

6. Agency Announcements | Open Discussion

- Census Info shared by the Nonprofit Center – see presentation
- Annual State of Homelessness and Volunteer Appreciation Breakfast
- Other events
 - i. Hubbard House’s walk – looking at protocols to determine if it will be held
 - ii. JASMYN’s Strides for Pride – may be virtual

7. Adjourned

- 9:40 a.m.

Attendees

- Lou Dougherty – Ability Housing
- Amanda Mills – 5-Star Veterans Center
- Jim Mackie, HOPE Worldwide – Jacksonville Chapter
- Anna Lindler – Catholic Charities
- Lili High – Catholic Charities
- Sheila Brown-Jefferson – Clara White Mission
- Barbara Jones – Family Support Services
- Gigi Follick – Gateway Community Services
- Gail Patin – Hubbard House
- Tammy Taylor – Hubbard House
- Tashera Nielsen – Hubbard House
- Tom Matzke – Gateway
- John Corprew – Gateway
- Shawn Clark – Gateway
- Karen Mclean – Gateway
- Fahmeeda – Veal
- Cosmos Cranston – JASMYN
- Cindy Watson - JASMYN
- Azain Aldor – MHRC
- Leo Tazard - MHRC
- Carlos Laboy – MHRC
- Elisa Malo – LSF
- Bill Rodgers – VA
- Salym Winter – Feeding Northeast Florida
- Sophia Brinson – Genesis Horizon
- Jamie Davis – City Rescue Mission
- Natalie Marcino-Sidberry - NEFL
- Taylor Riffey – Micah’s Place
- Angie Ventura – Micah’s Place
- Jermaine Corley Magellan Health
- Michael Bradford – Mission House
- Michael Bell – Volunteers in Medicine
- Jeffrey L. Duncan – COJ Military Affairs, HVRP
- Creighton Archie, HVRP
- Tami Gonyea – Salvation Army
- Rahbi Anderson – CFC, Project AIM
- Beth Mixson – Family Promise
- Karen Thomas – PSM
- Cody Spencer – Sulzbacher
- Gloria Daniels – Sulzbacher
- Dr. Laura Lane – Changing Homelessness
- Heather Coleman – Changing Homelessness
- Lindsay McVay – Changing Homelessness
- Dawn Gilman – Changing Homelessness
- Monique Elton – Changing Homelessness