

## URBAN REST STOP Operations Update | March 23, 2020

As the spread of COVID-19 continues in the United States and throughout the region of our CoC, the safety and protection of clients and staff continues to be the highest priority. This is a critical time for all service providers and although it is not possible to know the exact course of this outbreak, we must act now to ensure this priority is met.



Effective immediately, the Urban Rest Stop (URS) located at Sulzbacher will begin implementing the following procedural changes until further notice:

### Monday, March 23<sup>rd</sup>:

- Color-coded lanyards will be issued by the URS to two groups, A and B, and capped at 100 persons each in an effort to minimize the amount of nonresident and URS clients on campus.
- Benches located at the URS will be moved and set up to promote social distancing.

### Tuesday, March 24<sup>th</sup>:

- The following schedule will be implemented until further notice:

08:00 am—11:00 am	Group A URS Services (showers, case management, mail, etc.)
11:00 am—11:30 am	Lunch—Group A & Shelter Residents
11:30 am—12:00 pm	Deck Closed for Deep Cleaning, Group A Leaves
12:00 pm—12:30 pm	Lunch—Group B
12:30 pm—01:00 pm	Deck Closed for Deep Cleaning
01:00 pm—04:00 pm	Group B URS Services (showers, case management, mail, etc.)
04:00 pm—05:00 pm	Deck Closed for Deep Cleaning, Group B Leaves
05:00 pm—05:30 pm	Dinner—Group A & Shelter Residents
05:30 pm—06:15 pm	Deck Closed for Deep Cleaning, Group A Leaves
06:15 pm—06:45 pm	Dinner—Group B
06:45 pm	CAMPUS CLOSED
06:45 pm—7:15 pm	Deck Closed for Deep Cleaning

We recognize that these procedural changes may seem extraordinary, but our hope is that over preparedness will prevent the spread of COVID-19 and offer the greatest form of safety to *all*.

For ongoing updates pertaining to the homeless service network, please refer to:

<http://changinghomelessness.org/covid-19/>