I. Welcome and Introductions – Jeannie Hayes
   o Went around the room and everyone introduced themselves

II. Discrimination Training – Taylor Queen, Insperity
   o Unlawful Harassment
     • Definition
     • Protected Categories
     • Sexual Harassment
     • Bullying
     • Impact vs. Intent
     • Communication
     • Discrimination
     • Unconscious Bias
     • Retaliation

III. Serving Survivors of Domestic Violence – Lauren Birtles
   o Domestic Violence Bonus Grant Introduction
     • Hubbard House has received a Domestic Violence Bonus grant that provides RRH funding for Domestic Violence survivors
     • To ensure that client data is captured within HMIS but also that DV survivors are protected, HH will operate a coordinated entry system specifically for survivors
     • Clients who enter the system through HH’s Coordinated Entry will complete a VI-SPDAT like all other clients, and those who score 4-7 on the assessment will be prioritized for DV Bonus RRH Funds
     • Clients who present first at the mainstream Coordinated Entry point but are experiencing DV will be given the choice to be referred to HH for assistance
   
   o Domestic Violence Definition
     • DV is a pattern of coercive, assaultive behaviors by one individual for the purpose of gaining power and control over another individual. This abuse can be physical, emotional, verbal, or financial. DV can occur between romantic partners (most frequently) and also between family members.
   
   o Warning Signs
     • 1 in 3 DV survivors report becoming homeless after experiencing abuse
     • Economic hardship is not a cause of DV, but can be a trigger or cause abuse to escalate
• DV is not always physical. Warning signs can include:
  1. Seeming worried or anxious about pleasing their partner
  2. Going along with everything partner says or does
  3. Frequent “check in” calls and texts from/with their partner
  4. Missing appointments
  5. Limited access to funds, important documents, vehicle etc.
  6. Isolation from friends and family
  7. Mentioning partner’s temper or jealousy
  8. Making excuses for partner’s behavior, self-blame
  9. Low self-esteem, depression and anxiety
  10. Change in personality
  11. Wearing clothing designed to hide bruises
  12. Unexplained injuries

  o Signs of trauma may also be present, such as:
    • Being unable to focus or hyper vigilant
    • Jumping around when telling story and becoming confused, repeating parts of story
    • Emotional mood swings, agitation, or numbness

  o How to Ask
    • Work on building rapport and trust, show empathy
    • Open ended questions (you seem concerned, is there something bothering you? How are things going with partner?)
    • Do not ask when partner is present (this puts the victim in more danger)

  o How to Respond
    • Let them know that you believe them and you are concerned
    • Let them know that the abuse is not their fault and they don’t deserve to be treated that way
    • Offer to connect them with local DV center
    • Keep local DV resources handy
    • Offer private place to use the phone to call DV hotline, make a police report, call a family member etc.
    • Discuss safety during visits (what to do if abuser shows up, alternate ways to leave building, getting to safe place or shelter)
    • Keep in mind that if the client discloses abuse of the children, you are a mandated reporter

  o Conclusion
    • The best thing you can do for a DV survivor is connect them with a DV center as the expert
    • Coordinated Entry procedures are being updated, we will roll out soon and offer further training
    • If agencies want to offer more in depth training on DV to their staff, the DV centers are happy to help
    • Gail Patin with Hubbard House also mentioned DO NOT refer survivors and their abusers to couples counseling (even if they ask for it, or they want it) you will be putting the survivor at greater risk for more harm. If you find a therapist who is willing to do couples counseling with active domestic violence present in the
relationship that therapist is not following best practices and is at risk of having their license revoked or suspended.

IV. Collaborative Applicant Updates – Monique Elton
   o FY 2019, HUD Continuum of Care – Monique Elton
     • We have more announcements coming soon on the big CoC application
     • The application is DUE September 30, 2019
     • We have the following documents that will be uploaded to the website:
       1. Anti-Discrimination Policy
       2. Emergency Transfer Plan
       3. Written Standards
     • Thank you for the individuals who volunteered to New Project Lead Cody Spencer
     • Note About $$ (for Veterans)
     • Refining the System
   o Additional EFSP Funding – David Augustine
     • We are pleased to inform you that on July 1, 2019 the President signed the “Emergency Supplemental Appropriations for Humanitarian Assistance and Security at the Southern Border Act”. Provisions of the law provide $30 million dollars to the Emergency Food and Shelter Program to defray local costs that state and local entities (including non-profit, faith-based and governmental) have incurred during the period of January 1, 2019 through June 30, 2019 in providing shelter, food and related supportive services to southern border migrants released from DHS custody.
     • $25 million has been allocated to the border states of Arizona, California, New Mexico and Texas.
     • $5 million is available for allocation in all 50 states
     • All applications are due Monday, September 16, 2019, by 11:59 p.m.
     • Visit our website at http://changinghomelessness.org/efspextension/ for more information

V. HMIS Lead Updates – Jonathan Grant
   o Jonathan announced HMIS will be having major updates starting October 1, 2019. We will be upgrading from ClientTrack 15 to ClientTrack 2019
   o Coordinated Entry and SSVF are the only two programs that have significant changes throughout the workflow
   o Trainings to showcase the new interface will be scheduled soon

VI. CoC Governance Board Update
   o CoC is working hard on the Continuum of Care application

VII. Agency Announcements | Open Discussion
   o Homeless Veterans Reintegration Program
     • City of Jacksonville Homeless Veterans Stand Down
     • October 10 - 12, 2019 from 9:00 a.m. until 2:00 p.m.
     • For more information call 904.255.5550
   o Salvation Army
     • Pick-up Appointment Cards for Holiday Assistance on August 20th – September 20th
   o Family Support Services
     • Breakfast Learning Series
- September 18, 2019 from 9:00 a.m. until 10:30 a.m.
  - Edward Waters College
- Sulzbacher Center
  - Wednesday, September 19, 2019 from 5:00 to 7:30 p.m.
  - Times Union Center
- LSF
  - Gateway to Fr33dom Human Trafficking Task Force
  - Saturday, September 21, 2019 from 9:00 a.m. until 11:00 a.m.
  - Stephen Foster State Park, Nelly Bly’s Kitchen, White Springs, FL
- Perceptions of Poverty
  - The Gallery at Main
  - 303 Laura Street North
  - October 2nd through January 19th
- Clara White Mission
  - Culinary Arts
  - Introduction Sessions are August 30, 2019, September 6, 2019 and September 13, 2019
  - Classes begin September 23, 2019
- JASMYN
  - 13th Annual Coming Out Day Breakfast
  - October 16, 2019 from 7:00 until 9:30 a.m.
  - Hyatt Regency, Riverfront
- Presbyterian Social Ministries
  - 15th Anniversary PSM on the Map Fundraiser
  - October 10, 2019 5:30 p.m.
  - Location to be determined
- Catholic Charities
  - Festival d’Vine
  - Friday, October 25, 2019
  - Treaty Oak Park 6:00 p.m. until 9:00 p.m.
- Hubbard House
  - 25th Annual Barbara Ann Campbell Memorial Breakfast
  - October 8, 2019 at 7:30 a.m.
  - Hyatt Regency Jacksonville Riverfront
- Mission House
  - Compassion by the Sea Annual Fundraiser
  - Thursday, September 26, 2019 at 5:30 pm
  - 3 Palms Grill
- Built for Zero
  - Save the Date Week of Valor
  - November 13, 2019 from 5:00 p.m. until 6:30 p.m.
  - Downtown Library – Built for Zero Announcements

VIII. Adjourned
- 10:00 a.m.
IX. Attendees

- Sheila Brown-Jefferson – Clara White Mission
- Carolyn Griffin – Clara White Mission
- Nanny Campo – River Region
- Neil Palmer – JASMYN
- Natalie Collier – Mission House
- Jeff Duncan – COJ HVRP
- Will Evans – COJ
- Taylor Queen – Insperity
- Brianna Buggs – DCPS – Intern
- Tricia Pough - DCPS
- Chandra Theodore - PSM
- Jermaine Corley – Magellan Health
- Cody Spencer – Sulzbacher
- Mary Martinez – Sulzbacher
- Amanda Mills – 5 Star Veteran Center
- Bill Rodgers - VA
- Tip Dixon – Women’s Center of Jacksonville
- Katherine Weatherspoon – Women’s Center of Jacksonville
- Cynthia Ray - DVI
- Taylor Riffey – Micah’s Place
- Carlos Laboy – MHRC
- Krystyna Dzierzanowski – MHRC
- Salym Winter – Feeding NE FL
- Lili High – Catholic Charities
- Karen Tozzi - DOH
- Jonathan Rosado – LSF
- Tawanda Washington – DOH - Duval
- Elisa Malo – LSF
- Gail Patin – Hubbard House
- Cynthia Harman – FSS
- Alice Conte – Gateway Community Services
- Monique Elton – Changing Homelessness
- Jeanne Hayes – Changing Homelessness
- David Augustine – Changing Homelessness
- Jonathan Grant – Changing Homelessness
- Andy Sexton – Changing Homelessness
- Christina King – Changing Homelessness
- Rebecca Entwistle – Changing Homelessness
- Lauren Birtles – Changing Homelessness