

## 4A. Continuum of Care (CoC) Accessing Mainstream Benefits and Additional Policies

**Instructions:**

For guidance on completing this application, please reference the FY 2018 CoC Application Detailed Instructions and the FY 2018 CoC Program Competition NOFA. Please submit technical questions to the HUD Exchange Ask A Question.

- 4A-1. Healthcare. Applicants must indicate, for each type of healthcare listed below, whether the CoC:**
- (1) assists persons experiencing homelessness with enrolling in health insurance; and**
  - (2) assists persons experiencing homelessness with effectively utilizing Medicaid and other benefits.**

Type of Health Care	Assist with Enrollment	Assist with Utilization of Benefits?
Public Health Care Benefits (State or Federal benefits, Medicaid, Indian Health Services)	Yes	Yes
Private Insurers:	Yes	No
Non-Profit, Philanthropic:	Yes	Yes
Other: (limit 50 characters)		

- 4A-1a. Mainstream Benefits. Applicants must:**
- (1) describe how the CoC works with mainstream programs that assist persons experiencing homelessness to apply for and receive mainstream benefits;**
  - (2) describe how the CoC systematically keeps program staff up-to-date regarding mainstream resources available for persons experiencing homelessness (e.g., Food Stamps, SSI, TANF, substance abuse programs); and**
  - (3) provide the name of the organization or position title that is responsible for overseeing the CoC’s strategy for mainstream benefits. (limit 2,000 characters)**

1. The CoC notifies members at monthly membership meetings and via email on all known benefit programs and how to assist clients in presenting applications.
2. The CoC advises all members of opportunities for training and accessing changes on all known programs at training sessions.
3. Changing Homelessness, Inc., per the MOU with the CoC.

- 4A-2.Housing First: Applicants must report:**
- (1) total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing**

**projects the CoC is applying for in FY 2018 CoC Program Competition; and  
 (2) total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition that have adopted the Housing First approach—meaning that the project quickly houses clients without preconditions or service participation requirements.**

Total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition.	16
Total number of new and renewal CoC Program Funded PSH, RRH, SSO non-coordinated entry, Safe-Haven, and Transitional Housing projects the CoC is applying for in FY 2018 CoC Program Competition that have adopted the Housing First approach—meaning that the project quickly houses clients without preconditions or service participation requirements.	16
Percentage of new and renewal PSH, RRH, Safe-Haven, SSO non-Coordinated Entry projects in the FY 2018 CoC Program Competition that will be designated as Housing First.	100%

**4A-3. Street Outreach. Applicants must:**

- (1) describe the CoC’s outreach;**
- (2) state whether the CoC's Street Outreach covers 100 percent of the CoC’s geographic area;**
- (3) describe how often the CoC conducts street outreach; and**
- (4) describe how the CoC tailored its street outreach to persons experiencing homelessness who are least likely to request assistance. (limit 2,000 characters)**

1. The 1st goal of our Outreach program is to attempt to identify, by name, every unsheltered homeless person in the community. The 2nd goal is to link every unsheltered homeless person to services. Outreach workers direct people to the central intake system where they will be pre-screened for housing and other support (Dental, medical, ER shelter).

2. FL-510’s street outreach covers 100% of Northeast Florida which includes Duval, Clay, and Nassau counties. FL-510 has several Outreach teams– the Hope Team, Beaches Hope Team, SSVF Outreach (Veterans), JASYMN (youth) and QUEST to canvass and support our coverage area.

3. The various Outreach teams conduct outreach every day throughout Northeast Florida. Additionally, in April 2018, we began a Monthly Downtown Street Count to focus on the people who are experiencing homelessness in the urban core. In 2017, we added an annual August Surge to target specific subpopulations. In 2017, we focused on Veterans and in 2018 we focused on two key areas identified with the largest number of unsheltered people – the urban core and the beaches.

4. Each team consists of at least 2 persons, and when possible differ based on; gender, race, ethnicity, age, veteran status, and/or homeless experience, etc. With a focus on engagement (pro-active activities to find and engage persons experiencing homelessness); addressing & providing basic survival items (blankets, gloves, socks, personal care items, etc.); helping with system navigation and linkage to services – we work to overcome connection barriers.

**4A-4. Affirmative Outreach. Applicants must describe:**

- (1) the specific strategy the CoC implemented that furthers fair housing as detailed in 24 CFR 578.93(c) used to market housing and supportive**

**services to eligible persons regardless of race, color, national origin, religion, sex, gender identify, sexual orientation, age, familial status or disability; and**  
**(2) how the CoC communicated effectively with persons with disabilities and limited English proficiency fair housing strategy in (1) above.**  
**(limit 2,000 characters)**

1. Recently the FL-510 Governance Board approved an Anti-Discrimination Policy to ensure that all individuals have equal access to fair housing and guidance on how to address compliance. It is based on HUD's guidance as well as the State of Florida and the City of Jacksonville/Duval County. In general, the CoC and its members do not limit accessibility to eligible persons, when and if there is an inconsistent matter of process - we communicate with the appropriate jurisdiction and ensure all program participants-clients are informed of their rights and the remedies under the law.

2. The FL-510 CoC and its members partner with various organizations to ensure that all clients have access to services needed to communicate effectively – for example for access we work with clients to ensure they have access – either at an ADA compliant organization, transportation, etc. to meet as needed; if a client is hearing impaired, we partner with American Sign to provide sign language services; if the client is not proficient in English, we provide interpretation services.

**4A-5. RRH Beds as Reported in the HIC. Applicants must report the total number of rapid rehousing beds available to serve all household types as reported in the Housing Inventory Count (HIC) for 2017 and 2018.**

	2017	2018	Difference
RRH beds available to serve all populations in the HIC	644	422	-222

**4A-6. Rehabilitation or New Construction Costs. Are new proposed project applications requesting \$200,000 or more in funding for housing rehabilitation or new construction?** No

**4A-7. Homeless under Other Federal Statutes. Is the CoC requesting to designate one or more of its SSO or TH projects to serve families with children or youth defined as homeless under other Federal statutes?** No

## 4B. Attachments

**Instructions:**

Multiple files may be attached as a single .zip file. For instructions on how to use .zip files, a reference document is available on the e-snaps training site:  
<https://www.hudexchange.info/resource/3118/creating-a-zip-file-and-capturing-a-screenshot-resource>

Document Type	Required?	Document Description	Date Attached
1C-5. PHA Administration Plan–Homeless Preference	No		
1C-5. PHA Administration Plan–Move-on Multifamily Assisted Housing Owners' Preference	No		
1C-8. Centralized or Coordinated Assessment Tool	Yes	CE Assessment Tool	09/13/2018
1E-1. Objective Criteria–Rate, Rank, Review, and Selection Criteria (e.g., scoring tool, matrix)	Yes	CoC Rating and Ra...	09/13/2018
1E-3. Public Posting CoC-Approved Consolidated Application	Yes		
1E-3. Public Posting–Local Competition Rate, Rank, Review, and Selection Criteria (e.g., RFP)	Yes	Public Posting Pr...	09/13/2018
1E-4. CoC's Reallocation Process	Yes	CoC Process for R...	09/13/2018
1E-5. Notifications Outside e-snaps–Projects Accepted	Yes	Project Accepted ...	09/13/2018
1E-5. Notifications Outside e-snaps–Projects Rejected or Reduced	Yes	Project Rejection...	09/14/2018
1E-5. Public Posting–Local Competition Deadline	Yes	Local Competition...	09/13/2018
2A-1. CoC and HMIS Lead Governance (e.g., section of Governance Charter, MOU, MOA)	Yes	CoC and HMIS Lead...	09/13/2018
2A-2. HMIS–Policies and Procedures Manual	Yes	HMIS Policy and P...	09/13/2018
3A-6. HDX–2018 Competition Report	Yes	FY 2018 CoC Compe...	09/13/2018
3B-2. Order of Priority–Written Standards	No	Order of Prority	09/13/2018

3B-5. Racial Disparities Summary	No	Racial Disparity ...	09/13/2018
4A-7.a. Project List–Persons Defined as Homeless under Other Federal Statutes (if applicable)	No		
Other	No	1B.1a Community E...	09/13/2018
Other	No	3B.2.1 FL-510 Vet...	09/13/2018
Other	No	New Plans and Pol...	09/13/2018